



SUNGUARD

GROUP

Quality Policy ---

At Sunguard Group, we take immense pride in providing excellent quality across all our services. Our commitment to quality is reflected in every project, from initial planning to execution and post-completion review. Our Quality Policy is to:

- Consistently deliver top-tier, fit-for-purpose services that exceed client expectations.
- Foster an environment that encourages continuous improvement, innovation, and individual excellence.
- Comply with relevant regulatory and statutory requirements.
- Continuously monitor and review our processes to ensure optimal performance and adherence to quality standards.
- Embrace an ethos of 'right the first time' in all our work, avoiding rework and ensuring maximum efficiency.
- Regularly train our employees, enabling them to carry out their duties effectively, and provide them with a clear understanding of their role in quality assurance.

Our commitment to quality is demonstrated in every aspect of our business. Our clients can rest assured that each project will be completed to the highest possible standards. Our Quality Policy is a cornerstone of our business and is critical to our continued success. It is regularly reviewed to ensure it remains effective and aligned with our business objectives.

We firmly believe in setting high standards, and we are dedicated to meeting them every time, with every client. Quality is not just our promise; it's our way of life.

Authorised by:

Managing Director - Sunguard Group

