



# SUNGUARD

GROUP

## Sustainability & Environmental Policy

At Sunguard Group, we are dedicated to delivering a diverse array of building finishing and fit-out services, demonstrating an unwavering commitment to quality and environmental sustainability. This policy is accessible to all employees and third parties and is also publicly available on our website and intranet.

Our foremost aim is to deliver exceptional quality in all our products and services, ensuring they meet our client's needs, regardless of the project's size or complexity. We adhere to all contract stages and confirm our deliverables are fit for purpose.

As part of our operations, we pledge to protect the environment, complying with all relevant statutory and regulatory requirements, particularly those concerning environmental protection. We prioritise waste disposal and pollution prevention, striving to shield the environment from any adverse impact.

Every member of our team shares a quality commitment and follows our quality procedures. We encourage everyone to suggest potential enhancements to our service quality. Any deviations from our procedures, unless approved by management and demonstrated as effective, are discouraged.

We regularly undergo independent audits to confirm adherence to our quality system, which aims to foster a business model that guarantees client satisfaction and maximises efficiency.

To uphold this policy, we maintain an Integrated Management System that condenses the requirements from various trade accreditation organisations to deliver the following:

- Only competent and trained personnel perform our work.
- Sustainability is central to our material sourcing and waste disposal.
- Expectations of external stakeholders are considered.
- Business risks and opportunities for improvement are identified and acted upon.
- Roles and responsibilities are clear and understood.
- Quality and environmental objectives are continuously monitored.
- Customer feedback is actively sought and responded to.

Our directors continuously review the management systems' effectiveness and efficiency, ensuring our platform encourages continual quality and environmental improvement. We believe that our success is reflected in our repeat business, customer testimonials, absence of customer complaints, and attention to detail in our work.

Authorised by: Managing Director - Sunguard Group

